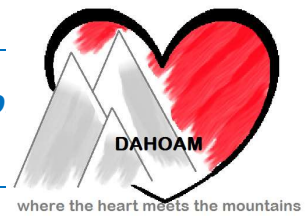


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## Holiday Apartment House Rules and Regulation Apartment Bergblick

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Dear Guests!

Welcome to our **DAHOAM** at the apartment Bergblick.

For the benefit and wellbeing of all our guests and residents we have put into place some rules and regulations. **As a condition of your confirmed booking it is implied that you have read and agreed to abide by those rules and regulation.**

### **Arrival and departure:**

- 🕒 The apartment will be available from 02:00 - 06:00 p.m. on the day of arrival.
- 🕒 The apartment must be vacated by 09:30 a.m. on the day of departure.

Please let us know your expected arrival time a few days before arrival.

Early Check-In /Late Check-Out must be clarified with us (host) if possible / additional costs.

### **🚗 Parking:**

For the apartment you have max. 2 parking spaces available.

If you need another parking space or a parking space for your bicycle, please clarify with us in advance (possible / additional costs)

### **🔑 Keys:**

You get one key for the front door and a Pin-Code for the apartment door. We ask that you keep your keys / Pin-Code safe and not to pass them on to unauthorised persons. Should the keys become lost or missing then we reserve the right to charge for the cost of replacements.

The hand-over of keys happened after individual arrangement

### **💰 Payment:**

Takes place before arrival. Visitor´s tax and apartment deposit will be collected in cash.

### **📄 Liability:**

Parents are liable for their children, guests and personal possessions. We cannot be held responsible for damage to or loss of your personal items or possession that you bring with you.

### **Leaving the apartment:**

- ❄️ Please close all windows and put the raffstore up in order to avoid damage that can occur due to severe weather.
- 🔥 Please extinguish all candles and never leave them unattended, as well as all electrical appliances and all switch off the lights – the environment and the landlord are grateful for that.
- ☀️ Sunshade please always close and protect furniture from possible storms

### **🚭 Non Smoking:**

The apartment and other associated buildings are designated non-smoking areas.

### **🐾 Animals:**

Animals are not allowed.

Please let our two tabby cats ( Tigerli & Brian 😊) and no other neighbour cat in the apartment. Thank you!

### **🧻 Waste disposal:**

You will find our waste separation in the storeroom. Please pay attention to the labeling of the bins and separate the garbage properly and to the best of your knowledge.

If you want to empty, the garbage you will find further waste separation in the garage.

### **Cleanliness:**

- Do **not** switch the refrigerator off. If there is food left you don't need anymore, don't throw away. Leave it in the kitchen on the departure day, we will take care of it – thank you!
- Please ensure that dishes, pots and pans, cutlery, etc. are clean and dried before storing them.
- In order to prevent possible blockages, please do not dispose of food waste, dangerous liquids, fats or feminine hygiene items in the WC, sinks or shower tray.
- Please do not enter the apartment with any kind of street shoes. Street shoes can be parked in the wardrobe of the apartment (tiled area). Please take off your hiking boots, ski boots and rubber boots right next to the front door. We have a place for you to store your skis and toboggan in the garage.
- You will find all cleaning agents under the sink. Please only use these cleaning agents that are specially provided for our facility.
- Fresh air is important for both of you, you and our new apartment. For that reason, we ask you to ventilate several times a day (at least 2x).

### **Responsibilities:**

We ask that you, children and guests treat the apartment and its contents and furnishings respectfully.

- 🚫 Please do not use the furniture or inventory as a climbing device as well as do not switch
- 🚫 Please do not take any inventory with you as a souvenir for your home
- 🎵 NO parties and overnight stays by strangers - visitors must be announced
- 👤 Think of the other people in the house and behave accordingly

### **Property/insurance damage**

- Damage that was already present before arrival: Please inform us.

**The last renter is liable for any damages that are detected by us on departure or during final cleaning**

- Damage caused by the renter: Please inform us immediately.

In case of breakages or loss we reserve the right to charge for the full replacement value of the item or items. (Apartment deposit)

We have insurance - you have insurance

The two of them like to communicate together for us and find an uncomplicated solution for all of us. Experience has shown that this regulates your household insurance for you.

During your vacation time we give over our „DAHOAM“ and trust you to handle it with care.

We wish you a pleasant stay, lots of fun, relaxation and good rest.

Yours Family Oberleitner